

# Integros LLC. Terms of Use

TimeLine Viewer ("the Software Product") and accompanying documentation is licensed. This Software Product is protected by copyright laws and treaties, as well as laws and treaties related to other forms of intellectual property. Integros LLC or its subsidiaries and affiliates, own intellectual property rights in the Software Product. The Licensee's ("you" or "your") license to download, use, copy, or change the Software Product is subject to these rights and to all the terms and conditions of this End User License Agreement ("Agreement").

## **Acceptance**

BY DOWNLOADING, INSTALLING AND/OR USING THE PRODUCT, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, DO NOT DOWNLOAD, INSTALL AND/OR USE THE PRODUCT.

#### **License Grant**

This Agreement entitles you to install and use one copy of the Software Product in conjunction for a single licensed instance/domain of Sugar CRM system which is being customized. You may additionally install and use the Software Product on multiple test or development instances of Sugar CRM system as provided by your SugarCRM license. For further information regarding multiple copy licensing of the Software Product, please contact:

E-mail Address: info@integroscrm.com

### Restrictions

You shall not permit any third party to access the Software Product except as permitted herein or in an order form. You shall not reverse engineer the Software Product or access the Software Product in order to build a competitive product or service, or copy any features, functions or graphics of the Software Product. This Software Product may not be reproduced, duplicated, copied, sold, resold, or otherwise exploited for any commercial purpose. You may not frame or utilize framing techniques to enclose any trademark, logo, or other proprietary information (including images, text, page layout, or form). You shall not use the Software Product in any manner or for any purpose that violates any law or regulation, any right of any person, including but not limited to intellectual property rights, rights of privacy, or rights of personality, or in any manner inconsistent with these Terms of Service. You may not modify the Software Product or create any derivative work of the Software Product or its accompanying documentation other than for the purpose of using this derivative work on your own licensed Sugar instance. You may not distribute a derivative or altered version of the Software Product for any other purpose than specifically allowed in this agreement.

# Registration

You acknowledge and agree that, when you elect to access or use the Software Product that requires registration, you will: (a) provide complete and accurate information about yourself in the required fields in any registration forms. If you provide any information that is untrue, inaccurate, not current, or incomplete, or if we have reasonable grounds to suspect that the



information not true, accurate, current, or complete, we may suspend or terminate your account and/or refuse any current or future use of the Software Product.

You agree to acknowledge that you are responsible for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account. We cannot and will not be liable for any loss or damage arising from your failure to comply with these requirements concerning your account usage.

You agree that you will not misuse or abuse account access, including, without limitation, giving access to third parties or allowing third parties to gain access to information from the site through you. You agree not to use the Software Product or any content contained in it for any illegal or inappropriate activities.

You acknowledge and agree that we reserve the right, in our sole discretion, to terminate accounts that are inactive for an extended period of time, and that such period of time may be determined in our discretion.

# **Disclaimer of Warranties and Limitation of Liability**

UNLESS OTHERWISE EXPLICITLY AGREED TO IN WRITING BY INTEGROS LLC, INTEGROS LLC MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, IN FACT OR IN LAW, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OTHER THAN AS SET FORTH IN THIS AGREEMENT OR IN THE LIMITED WARRANTY DOCUMENTS PROVIDED WITH THE SOFTWARE PRODUCT.

Integros LLC makes no warranty that the Software Product will meet your requirements or operate under your specific conditions of use.

Integros LLC makes no warranty that operation of the Software Product will be secure, error free or free from interruption.

YOU MUST DETERMINE WHETHER THE SOFTWARE PRODUCT SUFFICIENTLY MEETS YOUR REQUIREMENTS FOR SECURITY AND UNINTERRUPTABILITY. YOU BEAR SOLE RESPONSIBILITY AND ALL LIABILITY FOR ANY LOSS INCURRED DUE TO FAILURE OF THE SOFTWARE PRODUCT TO MEET YOUR REQUIREMENTS. INTEGROS LLC WILL NOT, UNDER ANY CIRCUMSTANCES, BE RESPONSIBLE OR LIABLE FOR THE LOSS OF DATA ON ANY COMPUTER OR INFORMATION STORAGE DEVICE.

#### Fees

Integros LLC reserves the right to charge fees ("Fees") for future use of or access to the Software Product. Features of the Software Product may only be accessed and used upon the payment of applicable fees. Fees may vary depending on usage in accordance with our current pricing policy. For further information regarding pricing of the Software Product, please contact:

E-mail Address: info@integroscrm.com

### **Compliance with Laws**

You agree to comply with all applicable laws, statutes, ordinances and regulations regarding your use of the Software Product. We may, in our sole discretion, report actual or perceived



violations of law to law enforcement or other appropriate authorities. If we become aware, through a complaint or otherwise, of any potential or suspected violation of these Terms or the Privacy Statement, we may (but are not obligated to) conduct an investigation to determine the nature and extent of the suspected violation and the appropriate enforcement action, during which investigation we may suspend services to any customer being investigated and/or remove any material from our servers. You agree to cooperate fully with any such investigation. You acknowledge that violations of these Terms or the Privacy Statement could subject you to criminal or civil penalties.

# User Responsibilities, Communications, Feedback, and Submissions

We welcome your comments and feedback regarding the Software Product. However, we do not want and cannot accept any ideas, materials or suggestions you consider to be confidential or proprietary. Accordingly, all comments, feedback, ideas, suggestions and other similar submissions disclosed, submitted or offered to us using an email <a href="mailto:info@integroscrm.com">info@integroscrm.com</a> or otherwise are not confidential and will become and remain our property. We shall be entitled to use, display, publish, reproduce, modify, transmit, sublicense, translate and create derivative works from and distribute these Submissions in any medium and through any method of distribution, transmission or display for any purpose whatsoever, commercial or otherwise, without compensation or any other obligation to the provider of the Submissions.

# **Termination of Usage**

We may terminate or suspend your access to all or part of the Software Product, without notice, for any conduct that we, in our sole discretion, believe is disruptive to the Software Product or is in violation of any applicable law or these Terms.

### **Entire Agreement**

This Agreement sets forth the entire understanding between the parties with respect to the subject matter hereof, and merges and supersedes all prior agreements, discussions and undersnadings, express or implied, concerning such matters. This Agreement shall take precedence over any additional or conflicting terms which may be contained in Licensee's purchase order or Licensor's order acknowledgement forms.

### **Contact Us**

If you have any questions about these Terms, please contact us at: info@integroscrm.com

Last Update: July 2017